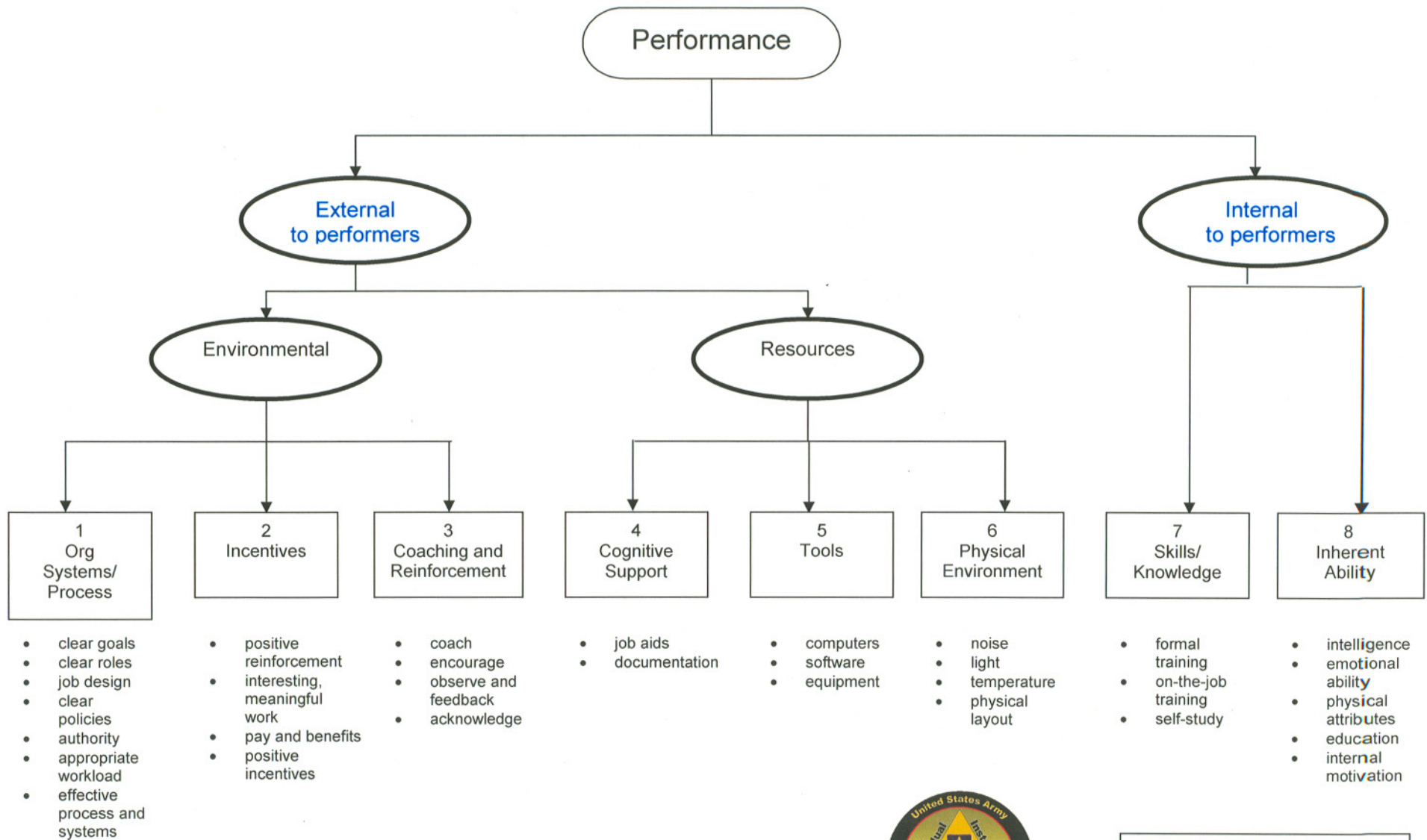


The lack of skills and knowledge is only one of EIGHT possible reasons why your employees may not be performing at a high level.

CAUSE ANALYSIS MODEL



Source: Adapted from Wile, David, "Why Does Do"; Feb 1996



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